

SDE-773

Deaf and Hearing Disabilities

Accessibility in Interaction Design

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Secondary Research

According to **WHO**, hearing loss and deafness are serious problems all over the world.



of the world's population has disabling hearing loss

of people over 65 years of age are affected by disabling hearing loss





Current production of hearing aids meets less than 10% of the global need.

Difficulties Affecting the Hearing Impaired

Fewer Education and Job Opportunities

Public announcements

Going to movies and other social events

Driving a vehicle and public transportation

Social isolation, loneliness and stigma

Being in the dark

Low in self-esteem and confidence causing emotional stress

Caring for hearing aids



How Does Hearing Loss Affect Driving?

While sight is the most crucial sense for driving, a lot of important information comes from sound.



Emergency sirens influence drivers to pull over or redirect



Honking cars may be indicative of an issue with your driving or vehicle



 Unusual sounds coming from the engine alert you of maintenance problems

Problem Statement

Drivers rely on sound for important road safety information, such as emergency sirens and other drivers honking their horns.

According to the CDC, nearly 16% of US adults report some form of hearing loss. Even more drivers tend to listen to music and podcasts at high volumes which impacts their ability to hear the road outside.

This leaves a high proportion of drivers, even with normal hearing, missing out on essential information which is currently conveyed only through sound. Those with hearing impairments have even further difficulty.



Persevering Peter



Age: 49 years

User type:

Opportunistic Hard-working Exploratory lifestyle

"I love to drive but sometimes my passengers doubt my ability when they discover I'm hard of hearing."

Goals/Needs

Pain Points

- Being denied the ability to rent or test drive a car
- Police often aren't friendly or understanding to Deaf people
- Fears that if he becomes involved in an accident, it is hard to prove he wasn't at fault

• To navigate through the city safely despite his hearing loss • Assure his passengers of their safety while in his car • Know what's going on around him while driving at all times • Go to events and concerts and have fun with his friends

• Hearing aid often overwhelms him with sound when driving in the noisy city

Drivers who are deaf or hard of hearing often adjust their driver safety habits by relying more on their sense of sight to compensate for the loss of hearing **77**

THAT DEAF GUY



BY MATT & KAY DAIGLE



How might we

help hearing-impaired drivers stay alert while driving by giving them more visual information about their surroundings?

Driving distractions





Visual

Manual



Audio



Cognitive

Research Methods: User Survey

*note these responses are skewed toward younger audience

33 respondents with auditory processing disorder



Survey Stats- Distracted Driving



listen to music/podcasts often or always







look at their phones

eat a snack



listen at a volume of 5 out of 10 or more



adjust their entertainment screens

Survey Stats- Safety



sometimes have difficulty placing where an emergency siren is coming from.

*note these survey respondents are mainly unaffected by hearing problems





How might we

communicate critical information about road safety without using sound alone?







What's the idea?

RoadWary is a dashboard-mounted device which converts important sounds like emergency sirens and honks into an easily understandable visual display.

With a focus on universal design, RoadWary intends to help hearingimpaired and unimpaired drivers alike.



Product Explorations







What is a Heads-Up Display and how is it used?

A heads-up display, or HUD, is a technology that projects an image onto the vehicle's windshield or panel, just beneath the driver's line of sight.

It provides various information but doesn't require the driver to take their eyes off the road.





Existing HUD Features





Competitive Analysis





Hudway Drive



Pyle PHUD180BD

Akabane A500







RoadWary Sensor









RoadWary HUD





RoadWary HUD





Validation: Survey



56% prefer colored indication

Luring an emergency I don't want to count whether it's 2 bars or 3 bars. Red color clearly signifies it's an emergency. 카



feel a need for lane assist indication





Validation: Pretotyping (Size)



4" x 4"



6" x 6"



Validation: Pretotyping (Time of Day)



Daytime





Nighttime





Validation: Pretotyping (Placement)

Eye-level



Driver's side

Center console













Next Steps



- Build a functioning prototype
- Conduct user testing with hearing-impaired drivers
- Refine and iterate on product
- Create business model
- Release beta version to public

